

Enabling Modern Cloud Hosting & Infrastructure

Customer Solution Case Study



Case Study: Vendorlink Canadian Ltd requires 24/7 web services to effectively monitor core business and customers

Customer: Vendorlink
Website: www.vendorlink.ca
Employee Size: 34
Country or Region: Canada
Industry: Vendor Management

Customer Profile: Vendorlink.ca Ltd. is a Canadian vendor management solution that protects institutions using proprietary software for vendor registration, screening, training and monitoring. Though the need for credentialing is most clearly articulated within hospitals, Vendorlink can and will continue to address the emerging requirements for credentialing in all relevant markets.

Services: managed cloud, Juniper security, managed support

For More Information about other AURO Successes, please visit: www.auro.io/support/casestudies

“Canadian Web Hosting has been a key partner in delivering our flagship vendor credentialing application. They delivered a robust server environment that utilizes multiple processors with hyper-threading technology and the highest level of availability that exceeds our standard for operational continuity.

Michelle Floh, Chief Executive Officer, Vendorlink Canada

Business Challenge

What do you do when your company provides a critical application for healthcare services and providers to monitor their business? You need to ensure an around-the-clock accessible service so vendors can monitor credentials and financial and legal status as needed. This was the business challenge that Vendorlink.ca Ltd. (Vendorlink) faced. Vendorlink is a growing vendor management company in Canada that specializes in protecting institutions by using proprietary software for vendor registration, screening, training and monitoring. Vendorlink wished to deliver complete system availability and redundancy in case of system failure. Multiple virtual hosts is therefore essential for successful performance.

Successful Results

Vendorlink partnered with AURO, who provided the key data centre

infrastructure necessary to run mission-critical applications. Most importantly, these data centres were able to handle large volumes of data that Vendorlink acquired. AURO’s data centres are reliable and agile – it met the needs of Vendorlink’s ever changing business volume, traffic, and expansion of services. AURO and Vendorlink concluded that system availability was a high priority in this situation and deployed enterprise-grade cloud infrastructure and Juniper security products for their high available configuration. Systems were selected based on optimal performance. This gave Vendorlink maximum processing threads and complete redundancy across the web hosting infrastructure. In addition, AURO provided managed services to help maximize business potential for Vendorlink and gave their flagship vendor credentialing application operational continuity.